

## Living Super changes

Preparation date: 24 December 2021

### Indirect Cost changes

Estimates of the Indirect Cost Ratios (ICR) within Living Super have been updated to reflect the most recent updated information. These costs are estimates only based on information for the year ended 30 June 2021, and the actual indirect costs may be higher or lower.

The ICR is deducted from the investment returns of the underlying investments of your chosen investment option. The ICR is an estimate only, based on historical data. For the latest ICRs, go to the Superannuation section of [ing.com.au](http://ing.com.au) and scroll down to 'Rates and fees'. You'll find them under 'Investment category fees'.

The below table outlines current estimated the ICR changes.

Current estimated Indirect Cost Ratios (p.a.) based on information for the 2020 financial year	Estimated Indirect Cost Ratios (p.a.) based on information for the 2021 financial year
Balanced (Closed) 0.02%	Balanced (Closed) 0.01%
Conservative 0.01%	Conservative 0.01%
Growth 0.02%	Growth 0.01%
High Growth 0.02%	High Growth 0.01%
International Shares (Hedged) 0.07%	International Shares (Hedged) 0.03%
Moderate 0.01%	Moderate 0.01%
International Fixed Interest (Hedged) 0.02%	International Fixed Interest (Hedged) - Nil
Australian Fixed Interest - Nil	Australian Fixed Interest - Nil
Australian Listed Property - Nil	Australian Listed Property - Nil
Australian Shares - Nil	Australian Shares - Nil
International shares - Nil	International shares - Nil

### Automatic top-up process for the Cash Hub

The automatic top-up process as currently described on page 10 of the Product Guide "Maintaining a minimum balance in your Cash Hub (Cash Hub Minimum)" is stated below:

*"The automatic top-up process starts on the first business day of the month. It may take up to five business days for this process to be fully completed and for your Cash Hub balance to be aligned to the required minimum balance."*

We have identified that the timing of the automatic top-up process is incorrectly communicated. The automatic top-up process can occur after the first business day of the month based on the date which the weekend falls, end of year processing or other factors. As a result the above paragraph on page 10 of the Product Guide is to be replaced with the following amended wording:

*"The automatic top-up process starts on or shortly after the second business day of the month. It may take up to five business days for this process to be fully completed and for your Cash Hub balance to be aligned to the required minimum balance."*



## Super/TTR/Pension transfer process changes

In section 7 of the Product Guide “How Super is taxed”, page 28 contains wording on how transfers from your super account to a transition to retirement (TTR) or pension account will be treated. The existing wording is stated as below:

*“If you transfer from a super account to a TTR or pension account, or vice versa, the following tax treatment will apply:*

- Managed investments will be sold and you will need to purchase them in the new account;*
- Term Deposits will be closed before maturity and proceeds deposited into the Cash Hub with any accumulated tax withheld at the date of the transfer (or you can delay your transfer until your Term Deposits have matured);*
- Listed securities may be transferred in specie and once sold will be subsequently taxed under the capital gains treatment of your new account; and*
- The Cash Hub will be transferred with any accumulated tax withheld at the date of the transfer.”*

The wording is now replaced with the below:

*“If you transfer from a super account or TTR to a pension account, the following tax treatment will apply:*

- Managed investments will be sold and you will need to purchase them in the new pension account;*
- Term Deposits will be closed before maturity and proceeds deposited into the Cash Hub with any accumulated tax withheld at the date of the transfer (or you can delay your transfer until your Term Deposits have matured);*
- Listed securities may be transferred in specie and once sold will be subsequently taxed under the capital gains treatment of your new account; and*
- The Cash Hub will be transferred with any accumulated tax withheld at the date of the transfer.”*

## Update on Insurance in Superannuation Voluntary Code of Practice (the Voluntary Code)

ING Superannuation Fund has previously stated its intent to adopt the Insurance in Superannuation Voluntary Code of Practice (the Voluntary Code). The Code had been scheduled to come into effect on 1 January 2022.

Since the development of the Voluntary Code, the majority of the requirements in the code have been overtaken by legislative and regulatory reforms. In addition, many of the elements of the voluntary code have already been implemented by ING Superannuation Fund to improve member experience.

For this reason, the Code Owners announced on 1 July 2021 to replace the Voluntary Code. You can see that announcement here <https://fsc.org.au/resources/2221-media-release-insurance-in-superannuation-voluntary-code/file>.

### Here to help

If you have any questions, we're here for you on **133 464**, Monday to Friday, 8am–8pm (AEST/AEDT). Alternatively, you can speak with your financial adviser.

**For the curious:** Living Super (which is part of the ING Superannuation Fund ABN 13 355 603 448) is issued by Diversa Trustees Limited ABN 49 006 421 638, AFSL 235153. ING, a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL 229823, is the Promoter of the Fund. Living Super is not available for U.S. Persons (i.e. if you have U.S. residential, postal or fiscal address, phone number, citizenship, Green Card or any U.S. related proxy). Any advice provided does not take into account your objectives, financial situation or needs and you should consider whether it is appropriate for you. Fees and charges apply. You should consider the Product Disclosure Statement, Product Guide, Target Market Determination, and Financial Services Guide available at [ing.com.au/documents](http://ing.com.au/documents) when deciding whether to acquire, or to continue to hold, the product.

When choosing your investment(s), you should consider the likely investment return, risk and how long you will be investing your super and remember that past performance is not a reliable indicator of future performance. Investment returns are not guaranteed.

An investment in Living Super is neither a deposit nor liability of ING Bank (Australia) Limited or any of its related corporations and none of them stands behind or guarantees the Fund. The Cash Hub must hold a minimum of \$500 or 1% of your account balance (whichever is greater and capped at \$10,000), plus an additional amount equal to the insurance premiums, pension payments (if applicable) and fees due to be paid in the following two months.

