

Living Super Death benefit payment details



About this form

Complete this form to let us know which account to pay a Living Super death benefit into. Please include copies of your certified identification. If you have any queries, you should call our member claims team on (03) 7067 8656, 8.30am–5pm, Mon–Fri (Melbourne time), or email us on memberclaims@diversa.com.au.

Please return to:

Living Super
Reply Paid 93910
MELBOURNE VIC 3001

Step 1: Your details

First name	Last name	
<input type="text"/>	<input type="text"/>	
Date of birth (DD/MM/YYYY)		
<input type="text"/> / <input type="text"/> / <input type="text"/>		
Postal address	<input type="text"/>	
Suburb	State	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>

Step 2: Deceased's details

Deceased's first name	Deceased's last name
<input type="text"/>	<input type="text"/>
Deceased's Living Super Account Number	
<input type="text"/>	
Deceased's date of birth (DD/MM/YYYY)	
<input type="text"/> / <input type="text"/> / <input type="text"/>	

Step 3: Payment method

Name of bank, credit union, building society etc.	Account name
<input type="text"/>	<input type="text"/>
Branch number (BSB)	Account number
<input type="text"/>	<input type="text"/>
Tax File Number	
<input type="text"/>	

Please tick this box if the benefit is being paid into a solicitor's trust account.

Please attach proof of your bank account details, such as a statement that shows your BSB, account number and account name. Please check that the details above are correct, as ING does not guarantee that funds sent in error to these details can be recovered.

Step 4: Signature

Signature	Date (DD/MM/YYYY)
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>

Step 5: Verifying your identity

To verify your identity follow the four simple steps below:

Step 1 Choose either one identification document from list A or two documents from list B over the page

Step 2 Select an authorised person to certify your documents

Step 3 Take copies and originals to the certifier and ask them to complete the certification

Send the certified documents to Living Super Reply Paid 93910 MELBOURNE VIC 3001.



Step 5.1: Choose identification documents

You need to choose either one document from List A or two documents from List B. Please note the certified copies will not be returned.

NOTE: The documents must verify your Full Name AND either your Residential Address OR Date of Birth.

List A

- Australian Driver's Licence (must be current, show current residential address and photograph)
- Australian Passport (either a current passport or a passport that expired within the last 2 years)
- Proof of Age Card/NSW Photo Card (must be current and show date of birth and photograph)
- International Passport or Driver's Licence – front and back of document (current, containing a photograph and a signature and accompanied by a translation from a Professional Translator accredited by the National Accreditation Authority for Translators and Interpreters if not in English)
- Current foreign National Identity Card issued for the purposes of identification - front and back of document (current, containing a photograph and a signature and accompanied by a translation from a Professional Translator accredited by the National Accreditation Authority for Translators and Interpreters if not in English)

List B

One of the documents

- Birth Certificate (issued by a State or Territory in Australia)
OR
- Citizenship Certificate (issued by the Commonwealth of Australia)
OR
- Pension Card or Health Card (must be current and issued by Centrelink entitling financial benefits)
AND
- Social Security notice issued by the Commonwealth, State or Territory in the past 12 months containing your name and residential address which records financial benefits provided to you
OR
- Notice Issued by the Australian Tax Office within the past twelve months that contains your name and residential address and records debts payable by you
OR
- Rates or Utilities notice issued in the last 3 months containing your name and residential address and recording the provision of services to you/your address

Step 5.2: Select a certifier

Take the originals and copies of your identification documents to a document certifier from the list below. Ask them to follow the instructions in Step 5.3.

1. A Pharmacist
2. A Justice of the Peace
3. A Notary Public Officer
4. A Medical Practitioner or Nurse
5. A Police Officer
6. An Accountant (CA/CPA)
7. A Legal Practitioner
8. A Full-time teacher (school or tertiary)
9. Bank/Credit Union/Building Society Officer with at least two years continuous service
10. A permanent employee of a Commonwealth, State/Territory or local government with at least two years continuous service.

Step 5.3: Complete certification

The person who is authorised to certify documents must sight the original and the copy, make sure the documents are identical and then certify all pages as true copies. To do this they complete the two steps below:

1. Certify as true copies by writing or stamping "I hereby certify that these pages are a true copy of the original document shown to me on [date]"
2. Sign each document and print Name and Certifier Classification. For example; John Smith, Accountant

For the curious: This information was prepared and sent on behalf of Diversa Trustees Limited ABN 49 006 421 638, AFSL 235153, RSE L0000635, the Trustee of Living Super, a sub-plan of OneSuper ABN 43 905 581 638 (Fund) and the issuer of interests in the Fund. Living Super is a product issued out of the Fund. Insurance cover offered by the Fund is provided by MetLife Insurance Limited ABN 75 004 274 882 AFSL 238096. The information contained above is general advice only and has been prepared without taking account of your objectives, financial situation or needs. Consider your personal circumstances, the appropriateness of the product and read the Product Disclosure Statement and Target Market Determination available at ing.com.au before making any decision to acquire or continue to hold the product. You may also decide to seek independent financial advice before making a decision about the product. ING is a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL 229823

