

Aboriginal or Torres Strait Islander - What if I cannot provide identification?

About this document



This document is written in an easy to read way.

We call it **Easy Read**.



You might not know some words.

The first time we use those words they are blue.

We tell you what they mean.



Words **in blue** are in a [word list](#).

You can check what they mean there.



First Nations people are advised that this website may contain photos of dead people.

First Nations people are also called Aboriginal and Torres Strait Islander people.

What if I do not have identification?



Identification is personal information.

It proves you are you.

Identification may be:

- A driving licence
- A Medicare card
- A passport
- A birth certificate.



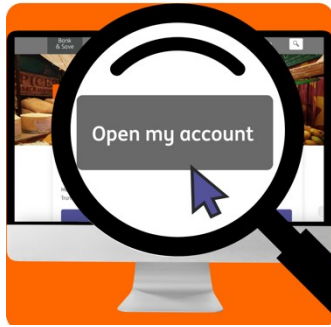
When you open an ING bank account we will ask for your identification.



If you are a First Nations person you might not have these types of identification.



We can still help.



What to do

Start your application online.



When you are asked to give your identification
call us on 133 464.

We will help you.

Word list



First Nations

First Nations people are also called Aboriginal and Torres Strait Islander people.



Identification

This is personal information.

It proves you are you.

Easy Read images by [Inga Kramer](#) (illustrations), [The Easy Read Toolbox](#) or through Creative Commons. Easy Read written by Jacqueline Gibb.