

Switch of regular payments arrangements



Customer request and authority to disclose regular payments list

About this form

ING can help you make the switch. By taking a few moments to fill in this form, you can provide us with the authority to go to your old bank ("Outgoing Financial Institution") to obtain a 'Regular Payments List' of your Direct Debits and Credits for a period of 13 months.

Your outgoing financial institution details

I/we consent to ING obtaining a Regular Payments List from:

("the Outgoing Financial Institution")

showing regular payments to and from my/our account(s) held with the Outgoing Financial Institution described in the Schedule.

I/we consent to the Outgoing Financial Institution compiling a Regular Payments List for the account(s) described in the Schedule, and disclosing the list to ING.

I/we understand and acknowledge that:

1. the Regular Payments List contains my/our personal information;
2. I am/we are authorised to operate the accounts described in the Schedule; and
3. the accounts listed are personal accounts held in my/our name(s).

Schedule (Please provide details of accounts held with your Outgoing Financial Institution i.e. your old bank)

| BSB | Account number | Account name(s) | Account authority(ies) |
|----------------------|----------------------|----------------------|------------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

Customer 1

Full name

Signature

Date (DD/MM/YY)

/ /

Customer 2 (if joint account all signatures may be required)

Full name

Signature

Date (DD/MM/YY)

/ /

Your ING details

To help us process your request please provide your ING client number(s) and nominate which ING Orange Everyday account you intend to switch some or all of your regular payments to. We'll send you the Regular Payments List once we receive it from the Outgoing Financial Institution, to confirm which direct debits and credits you'd like us to change or cancel. Periodical, recurring and 'Pay Anyone' payments may be included on the list and you will be able to easily re-establish those payments yourself.

Customer 1

ING client number(s)

Contact phone number

(The number we give you to use with your Access Code to access your accounts)

Orange Everyday account number (last 3 digits only):

Customer 2 (if joint account)

ING client number(s)

Contact phone number

Please make sure you have **completed all details and signed this form**, then send to us by:

- email: customer.correspondence.au@ing.com; or
- mail: ING, Reply Paid 2682, Sydney NSW 2001 (no stamp required)

If you have any questions regarding this form, please call us on **133 464**, we'd be happy to help.

