

Significant event notice

Living Super changes to come in to effect from 1 February 2016

1. Administration fee increase for the Shares investment category

From 1 February 2016, we will be increasing the administration fee for the Shares investment category from \$180 p.a. to \$300 p.a. to support providing you with a greater range of shares, Exchange Traded Funds (ETF's) and Listed Investment Companies (LIC's) to invest in and to manage Corporate Actions online.

What does this mean for you?

If you have a share trading account as part of Living Super your monthly fee will increase from \$15 per month to \$25 per month from 1 February 2016. If you do not have a share trading account, then you will be unaffected. Please note, this fee is applicable whilst the share trading account is open regardless of activity or whether or not you hold shares in your account.

2. Delivery of disclosure to customers

Currently, any material changes are communicated to you via mail only. From 1 February 2016, any material changes and updates that relate to Living Super may be communicated to you via another method, such as to your email address instead of by mail.

What does this mean for you?

We may now communicate any product changes to you electronically instead of via mail. You can also view these in your correspondence library by logging into ingdirect.com.au.

Product updates

1 February 2016

1. Extension of the share trading platform to the S&P/ASX 300

We will be extending the share trading platform to include securities included in the S&P/ASX 300 index from 1 February 2016. Currently only the S&P/ASX 200 was available.

What does this mean for you?

If you have a share trading account as part of Living Super, from 1 February 2016 you will be able to invest in individual securities from the S&P/ASX 300 index.

2. Update to the list of approved ETFs and LICs for Living Super

The Trustee regularly reviews the range of Exchange Traded Funds (ETFs) and Listed Investment Companies (LICs) offered to Living Super customers to ensure these securities remain suitable for Living Super. As a result of the review, we will be adding the following ETFs from 26 ETFs:

Option name	Ticker
BETASHARES AUSTRALIAN HIGH CASH ETF	AAA
SPDR S&P/ASX Australian Bond Fund	BOND
SPDR Dow Jones Global Real Estate	DJRE
SPDR S&P/ASX Australian Government Bond Fund	GOVT
iShares Global 100 AUD Hedged	IHOO
iShares S&P 500 AUD Hedged	IHVV
iShares MSCI Australia 200	IOZ
MARKET VECTORS AUSTRALIAN EQUAL WEIGHT ETF	MVW
BETASHARESRAFIUS ETF UNITS	QOZ
Market Vectors MSCI World ex- Australia Quality ETF	QUAL
BETASHARES US 1000 ETF UNITS	QUS
Russell Australian Value ETF	RVL
SPDR S&P/ASX 200 Fund	STW
UBS IQ MSCI World Europe Ethical	UBE
UBS IQ MSCI World Ex Australia Ethical	UBW
Vanguard Australia Fixed Interest	VAF
VANGUARD® AUSTRALIAN SHARES INDEX ETF	VAS
VANGUARD MSCI INDEX INTERNATIONAL SHARES (HEDGED) ETF	VGAD
VANGUARD AUSTRALIAN GOVERNMENT BOND INDEX ETF EXCHANGE TRADED FUND UNITS FULLY PAID	VGB
Vanguard FTSE Emerging Markets Shares ETF	VGE
VANGUARD MSCI INDEX INTERNATIONAL SHARES ETF	VGS
SPDR S&P GLOBAL DIVIDEND FUND EXCHANGE TRADED FUND UNITS FULLY PAID	WDIV
SPDR S&P WORLD EX AUSTRALIA (HEDGED) FUND EXCHANGE TRADED FUND UNITS FULLY PAID	WXHG
RUSSELL AUSTRALIAN GOVERNMENT BOND ETF	RGB
UBS IQ MSCI AUSTRALIA ETHICAL ETF	UBA
UBS IQ MSCI USA Ethical	UBU

The following LIC is no longer available for investment effective 1/2/2016

Option name	Ticker
Hastings High Yield Fund HHY	HHY

Please note you will not be required to sell any investment that you currently hold in the above security, however, you will not be able to invest further funds in it.

The full list of approved ETFs and LICs for Living Super can be found [here](#).

What does this mean for you?

If you have a share trading account, you will no longer be able to purchase the LIC that has been removed. You will be able to purchase any of the ETFs that we will be adding from 1 February 2016.

3. Manage your corporate actions online

If you have a share trading account, you will now be able to manage your corporate actions online. You can view current and historical corporate actions. You will be able to access the corporate actions page by logging into ingdirect.com.au and going to My Investments > Corporate Actions.

What does this mean for you?

If you are entitled to participate in the corporate action, you will receive an email asking you to login into your account as a corporate action may affect one of your investments.

4. Early release of superannuation due to terminal illness

The government has amended the regulations governing early access to superannuation benefits for people suffering from a terminal medical condition. The government has extended the life expectancy period for the early release of superannuation due to terminal illness from 12 months to 24 months effective 1 July 2015. Please note, there is no change to the life expectancy timeframes for any insurance benefits that may be payable within Living Super. If you have death insurance cover in Living Super and make a terminal illness claim, your insurance cover amount will not be paid out to you unless your life expectancy is 12 months or less.

What does this mean for you?

If you are entitled to receive your superannuation benefit due to a terminal illness claim, and have death insurance cover in Living Super, we will communicate with you at the time of your claim in terms of your options. Making sure that you have enough money in your account to cover your insurance premiums up until a claim can be paid is important to manage. If you don't have insurance cover in Living Super you can apply for early release of your superannuation when your life expectancy is 24 months or less.

5. Transfer of lost customer accounts to the ATO

The government is increasing the lost superannuation threshold from \$2,000 to:

- \$4,000 from 31 December 2015
- \$6,000 from 31 December 2016

This change is to protect balances of small accounts from possible fees and insurance premiums. If your superannuation account has been classified as lost, your money will be transferred to the ATO and held on your behalf.

What does this mean for you?

If your superannuation is transferred to the ATO, You can reclaim it. More information on lost member accounts is available from the ATO at ato.gov.au.

6. Treatment of excess non-concessional contributions

Instead of paying excess non-concessional contributions tax you can choose to release your excess non-concessional contributions and 85% of the associated earnings from your super fund. The full amount of the associated earnings will be included in your assessable income and taxed at your marginal tax rate. A 15% tax offset will be applied to recognise that the associated earnings have already been in your super fund.

If you choose not to release your non-concessional contributions from your super fund you will receive an assessment where the excess will be taxed at the highest marginal rate.

What does this mean for you?

If your non-concessional contributions exceed the contributions cap, you can choose to release your excess contributions instead of paying excess non-concessional contributions tax.

7. Illiquid investments and portability of superannuation benefits

Generally, an investment will be considered illiquid if it cannot be converted to cash in less than 30 days or if converting an investment to cash within 30 days would have a significant adverse impact on the value of the investment.

Ordinarily the Trustee must transfer or roll over your benefits within 30 days of receiving all prescribed relevant information (including all information that is necessary to process your request). However, if you hold an investment option(s) with terms greater than 30 days that are (or become) illiquid or suspended, it may take longer than 30 days to transfer your full benefits. Some examples of some investments within Living Super that may be or become illiquid or suspended are Term Deposits (31 day notice requirement if closing your Term Deposit before its maturity) or stocks within the Shares investment category.

What does this mean for you?

There is no change however this information has been updated in the Living Super Product Guide to provide greater clarity. If you have invested in a Term Deposit or Shares through Living Super, please note it may take longer than 30 days to transfer your full benefits once the investment becomes illiquid.

8. Payment of benefits where a beneficiary has not been nominated

The 'Estate Planning' section of the product guide to be issued 1 February 2016 will be updated to confirm the following:

"If you don't make a nomination, you revoke your nomination or you do not have a valid lapsing binding nomination, non-lapsing binding nomination or reversionary nomination in place, your benefits will generally be distributed at the trustee's discretion after reviewing all available information in relation to your circumstances, including any non-binding nominations. The Trustee may pay the death benefit to one or more of your dependants in whatever shares the Trustee decides or may pay it to your legal personal representative to be distributed as part of your deceased estate. All payments will be made in accordance with the relevant provisions of the Trust Deed and any relevant legislation."

What does this mean for you?

You may wish to nominate a beneficiary or review your current beneficiary nomination by logging into your Living Super account at ingdirect.com.au.

9. Update to exclusions for Automatic Cover

The 'What isn't covered under Automatic Cover' section of the product guide to be issued 1 February 2016 will be updated to confirm the following:

"No benefit (or refund of premium) is payable if, at the time you are issued Automatic Cover, you are currently on claim, previously received a benefit, or are eligible to receive a benefit for TPD, permanent incapacity or similar benefit from any source at the time you are issued Automatic Cover."

What does this mean for you?

There is no change to the insurance terms but we have updated the Product Guide to align with the wording in the insurance policy. Please be aware of the above when considering Automatic Cover through Living Super.

The Trust Company (Superannuation) Limited ABN 49 006 421 638, AFSL 235153, RSE L0000635 is the Trustee of the ING DIRECT Superannuation Fund ABN 13 355 603 448 (Fund) and the issuer of interests in the Fund. ING DIRECT Living Super is a product issued out of the Fund. ING DIRECT, a division of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL 229823, is the Promoter of the Fund. The insurance cover offered by the Fund is provided by MetLife Insurance Limited ABN 75 004 274 882 AFSL 238096.