

Request for refund of unclaimed monies for a personal account



About this form

Please complete this form if the account is in a personal name (i.e. not a Business Entity) and provide documents as indicated to request a refund of Unclaimed Monies.

Please send completed form with attachments to:

ING DIRECT
Reply Paid 2682
Sydney NSW 2001 (no stamp required)

Step 1: Your details

Full name of account(s) transferred as unclaimed monies

Account number

Amount

Account holder(s) current residential address

Suburb

State

Postcode

Account holder(s) email

Account holder(s) telephone number(s)

Account holder(s) residential address when account was opened (if different)

Suburb

State

Postcode

Claimant's residential address

Suburb

State

Postcode

Claimant's telephone number(s)

Claimant's email

Step 2: Verifying account ownership

Attach certified copy of document showing proof of account ownership relating to account transferred as unclaimed (e.g. bank statement) Note: Please find a list of authorised certifiers at www.ingdirect.com.au

OR

Attach proof of connection to address relating to account where unclaimed monies was held (e.g. Council rates notice, Utilities bill)

Step 3: Verifying identity of account holder or claimant (if applicable)

Attach certified photocopy of identification of account holder or claimant - must show photo and signature and have current address (e.g. drivers licence)

If your reclaim is not for a Deceased Estate or does not involve a Power of Attorney, please continue to step 6.

Step 4: Deceased Estates (supply one of following)

Certified copy of Probate / Letters of Administration and suitable identification of Administrator/s or Executor/s

OR

Certified copy of Death Certificate, certified copy of Will (if applicable) and suitable identification of Executor/s or next of kin

AND

Unclaimed Monies Deceased Indemnity form (if claiming \$50,000 or over and there is no Probate or letters of Administration)

Step 5: Power of Attorney

Certified copy of Power of Attorney

AND

Statement of non revocation of Power of Attorney form (all Attorneys to complete)

Step 6: Refund details (select one option only)

Pay to existing ING DIRECT account in the name of the account holder(s) or estate

Account Name

Account Number

OR

Post cheque in the name of the account holder(s) or estate

Address

Suburb

State

Postcode

OR

Pay to external account in the name of the account holder(s) or estate (Please provide a copy of a bank statement showing account holders(s) name)

BSB

Account Number

Step 7: Declaration

This is to certify that the account holder(s) named above is the rightful owner of money remitted to the Federal Treasury in compliance with the Banking Act.

- I/We had an account with ING DIRECT of which I/we believe that the monies have been transferred to ASIC
- The account details were correct as stated above
- I/We are the true owner(s) of the monies in the account listed above and am/are entitled to claim the monies that were available in the account immediately prior to the value being transferred and the account being closed by ING DIRECT, or have authority to reclaim those monies on behalf of the true owner(s)
- I/We request ING DIRECT to act on our behalf for the recovery of the balance of my/our account and I/we request the Treasurer to pay the proceeds to ING DIRECT
- Any previous appointment of an agent (the 'Agent') to act or to act exclusively in this matter on my/our behalf, and any direction or authority by me/us to pay the proceeds to the Agent, is hereby revoked
- I/We have notified or will promptly notify the Agent of the revocation of the authority.

Note: It is an offence under the Anti-Money Laundering and Counter Terrorism Financing Act 2006 to give false or misleading information or documents.

Checklist

- Have you checked www.asic.gov.au for the existence of Unclaimed Monies? Please provide the reference number of the funds.

- Have you completed Sections 1-3 and/or 4/5 (as applicable)? Yes
- Have you attached documents required under Sections 2-3 and/or 4/5/6 (as applicable)? Yes
- Have you completed Sections 6 and 7 in full? Yes
- Have ALL Signatories or Executors signed the form? Yes
- Are you aware that reclaiming funds from the Australian Securities and Investments Commission (ASIC) can take up to 6 weeks? Yes
- Are you aware that you are responsible for the correctness of the information provided? Yes

Full Name

Full Name

Signature

Signature

Date (dd/mm/yyyy)

Date (dd/mm/yyyy)

ING DIRECT is collecting your personal information to enable it to assess your application and contact you in regards to your application, as well as arrange for a refund of unclaimed monies if your application is successful. Without this information we may not be able to consider or approve your application. If the unclaimed monies is held by a government body (i.e. ASIC), ING DIRECT will disclose the collected information to the government body to process the claim. You may request access to your information by calling 13 34 64. Please refer to ING DIRECT's Privacy Policy available at ingdirect.com.au.