

Company List

Our comprehensive list will provide you with the details of how to notify companies with your new bank details.

The information provided is to the best of our knowledge however the company may change their process at any time.

Telephone, Mobile, Pay TV and Internet

Company	Online	Phone	Mail
AAPT	www.aapt.com.au	135 005	AAPT Ltd GPO Box 7041 SYDNEY NSW 2001
Foxtel	www.foxtel.com.au	131 999	FOXTEL Direct Debit Reply Paid 70180 MOONEE PONDS VIC 3039
iiNet	www.iinet.net.au	132 258	iiNet Locked Bag 16 CLOISTERS SQUARE WA 6850
Netspace	www.netspace.net.au	1300 360 025	
Optus - Home/broadband - Mobile	www.optus.com.au	133 937 1300 301 937	Optus Billing Group Locked Bag 1 NORTH SYDNEY DC NSW 2060
Telstra / Bigpond	www.telstra.com.au	1800 686 662	Telstra Locked Bag 20026 MELBOURNE VIC 3001
Three Mobile	www.three.com.au	133 320	Three PO Box 1957 TOOWONG QLD 4068
TPG Internet	www.tpg.com.au	131 423	Customer Service, TPG 65 Waterloo Road NORTH RYDE NSW 2113
Note: Form can be printed from website or posted out. To return, mail or fax to 02 9850 0813.			
Virgin Mobile Australia	www.virginmobile.com.au	1300 555 100	
Note: Can also set up direct debit by going into a retail store, refer to website for store locations.			
Vodafone	www.vodafone.com.au	1300 650 410	

Utilities

Company	Online	Phone	Mail
AGL Energy	www.agl.com.au	131 245	AGL Energy Locked Bag 1837 ST LEONARDS NSW 2065
Energy Australia	www.energyaustralia.com.au	131 535	Energy Australia SmarterPay Reply Paid 517 SYDNEY NSW 2001
Note: Call and provide details over the phone or print form from website. Form can be returned by mail or faxed to 02 9277 3595.			
Integral Energy	www.integral.com.au	131 002	Integral Energy Reply Paid 6366 BLACKTOWN DC NSW 2148
Origin Energy	www.originenergy.com.au	13 24 61	Origin Energy GPO Box 1199 ADELAIDE SA 5001

Superannuation and Insurance

Company	Online	Phone	Mail
AAMI	www.aami.com.au	132 244	AAMI PO Box 14180 Melbourne City Mail Centre VIC 8001
Allianz	www.allianz.com.au	132 664 (Press 3)	Allianz Australia GPO Box 4049 SYDNEY NSW 2001
AMP Insurance & Superannuation	www.amp.com.au	1300 157 173	AMP PO Box 300 PARRAMATTA NSW 2124
Asteron	www.asteron.com.au	1800 221 727	Asteron GPO Box 68 SYDNEY NSW 2001
CGU	www.cgu.com.au	13 24 81	CGU GPO Box 9902 IN YOUR CAPITAL CITY
Esanda	www.esanda.com.au	132 373	Esanda PO BOX 228 PARRAMATTA NSW 2124
Note: Esanda requires you to complete a form you can download from their website.			
GIO Insurance	www.gio.com.au	131 010	GIO Reply Paid 3999 SYDNEY NSW 2001
Note: Call and provide details over the phone only.			

HCF	www.hcf.com.au	131 334 (Press 3)	HCF GPO Box 4242 SYDNEY NSW 2001
MBF	www.mbf.com.au	131 137	MBF Australia Pty Ltd Reply Paid 9809 BRISBANE QLD 4001
Note: MBF requires you to complete a form you can download from their website. Either post to address on form or fax to: 1300 139 623.			
Medibank Private	www.medibank.com.au	132 331	Medibank Private GPO Box 9999 MELBOURNE VIC 3001
Note: You can also go to a Medibank Private store - check out locations on their website.			
MLC Life Ltd	www.mlc.com.au	132 652	MLC Life Ltd PO Box 200 NORTH SYDNEY NSW 2059
NIB	www.nib.com.au	131 463 (Press 1)	NIB Health Funds Locked Bag 2010 NEWCASTLE NSW 2300
Note: Call and provide details over the phone and mail in form.			
NRMA	www.nrma.com.au	132 132	
Note: You can also go to an NRMA office - check out locations on their website.			
OnePath Life Insurance	www.onepath.com.au	133 665	OnePath GPO Box 4148 SYDNEY NSW 2001
Note: You can also fax form to 02 9262 5319.			
RACQ Insurance	www.racq.com.au	13 1 905	RACQ Reply Paid 4 SPRINGWOOD QLD 4127
Zurich	www.zurich.com.au	132 687	Zurich PO Box 677 NORTH SYDNEY NSW 2059

Gyms

Company	Online	Phone	Mail
Fitness First	www.fitnessfirst.com.au	1300 55 77 99	
Note: You may also change at your local Fitness First gym			
Priority One	www.priorityonefitness.com.au	02 4342 5111	
Note: Only option is to come into the office.			

Tolls

Company	Online	Phone	Mail
ROAM (e-tag/e-pass)	www.roam.com.au	138 655	
Note: You may need to mail in a form once details provided over the phone or online.			
RTA (E-Toll tag or pass)	www.rta.nsw.gov.au	131 865	
Note: For Visa Debit Cards, can be done online or over the phone. Otherwise you will need to go to a motor registry office.			
Queensland Motorways	www.qldmotorways.com.au	1300 046 842	
EastLink	www.eastlink.com.au	13 54 65	EastLink PO Box 744 Ringwood Vic 3134
CityLink	www.citylink.com.au	13 26 29	CityLink Locked Bag 28 South Melbourne VIC 3205
Note: If linking to your Visa Debit Card, can do over the phone or online. If linking to your account, you will need to send in a form.			

Payment Services

Company	Online	Phone	Mail
EzyPay	www.ezypay.com.au	1300 652 825 (Head Office)	Ezypay Locked Bag 4003 CHATSWOOD NSW 2067
Note: You will need to complete a form and send it to EzyPay.			
PayPal	www.paypal.com.au	02 8223 9500	
Rental Rewards	www.rentalrewards.com.au	1300 733 966	Rental Rewards Reply Paid 79683 BALMAIN NSW 2041
Note: You will need to complete a form and send it to Rental Rewards.			

Financial Institutions (mortgages, credit cards, loan repayments)

Company	Online	Phone	Mail
American Express	www.americanexpress.com/australia/	1300 363 687	American Express Australia Reply Paid 1668 SYDNEY NSW 2001
ANZ - Credit Card	www.anz.com.au	132 273	ANZ Reply Paid 2076 / Locked Bag 10 Collins St West MELBOURNE VIC 8007
Bank of Queensland	www.boq.com.au	1300 55 72 72	Bank of Queensland GPO Box 898 BRISBANE QLD 4001
BankWest	www.bankwest.com.au	131 718	Bankwest PO Box 237 PERTH WA 6841
Commonwealth Bank of Australia - Mortgage - Personal Loan - Credit Card	www.commbank.com.au	132 224 131 431 132 221	Commonwealth Bank of Australia Reply Paid 41 SYDNEY NSW 2001
Note: CBA requires you to complete a form, call to have a form sent to you or visit a branch.			
HSBC	www.hsbc.com.au	13 63 69	HSBC Lvl 32 / 580 George Street SYDNEY NSW 2000
NAB	www.nab.com.au	132 265	National Australia Bank Lvl 4/800 Bourke Street DOCKLANDS VIC 3008
Note: Applies to changes to your mortgage, credit card and personal loans.			
St George	www.stgeorge.com.au	13 33 30	St George Bank Locked Bag 1 KOGARAH NSW 1485
Note: St George requires you to complete a form, call to have the form sent to you or visit a branch. For credit cards, a form is also available on their website.			
Suncorp	www.suncorp.com.au	13 11 55	Suncorp PO Box 1453 BRISBANE QLD 4001
Note: You will need to complete a form and send it to Suncorp.			
Westpac - Mortgage - Personal Loan - Credit Card	www.westpac.com.au	131 900 132 651 1300 651 089	Westpac 1 King Street CONCORD WEST NSW 2138